

IMPORTANT INFORMATIONS

And what if small accidents happen...

A very good site to learn all about cleaning specific stains is:

www.james.nl

On this site you will be able to enter the type of stain in order to get a recommendation on how to remove it.

Stay calm and blot up all liquids. Once the liquids are out the fibres you'll have the time to clean the rest of the stain.

Never let stains dry up in your carpet

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Remarks and feedback is welcome
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Carpets and rugs bearing the B.I.C.-Carpets label make a statement about your sense of style and value. And whether you choose a carpet for its quality, durability or beauty, you can maintain its hard-wearing, long lasting good looks by remembering to:

- Vacuum regularly
- Remove spills immediately

To protect your carpet from the B.I.C.-Carpets collection, it's very important to do a periodic maintenance. In this way you'll keep your carpet in good shape. The life of your carpet will increase significantly by cleaning your carpet at regular intervals. Don't wait until your carpet is seriously soiled.

You can consider that extending the life span of your carpet will be the perfect return on investment.

Properly maintained carpets enhance the appearance and atmosphere of an interior, at home and in the project environment. A well cared carpet absorbs dirt, dust particles from the air, smoke and noise. It provides a hygienic interior. Maintenance makes sense. A simple maintenance program including regular, interim and periodic cleanings will keep your wool carpet looking as good as the day it was installed!

Preventative Measures

- Place absorbent mats at entrances to your home; change or wash these when they become dirty.
- Regularly change filters in your heating and air conditioning systems.
- Periodically clean traffic lanes and in front of frequently used chairs with an absorbent powder.
- Do not apply stain repellent treatments containing any silicone, because they tend to accelerate carpet soiling.

Regular Maintenance

The simplest and most frequent maintenance involves vacuuming and spot removal, as well as preventative measures.

Vacuuming

Regular and thorough vacuuming once a week (more often in heavy traffic areas) is an economical and effective way to remove soil and dirt particles before they become embedded into the pile of the carpet. For best results, empty your vacuum bag when half full.

Periodic Maintenance

Thorough cleaning is required periodically to remove the deepest soil. There are many deep cleaning methods you can use to ensure the beauty and life of a wool carpet or rug. When having your wool carpet professionally cleaned, use a reputable company and check references.

Spot & Stain Removal

With spot and stain removal, speed is of the essence.

- Blot up liquids with paper towel or absorbent cloth. Scoop up solids with the end of a knife or spoon
- Treat the spot with a spot removal agent which
 - is suitable for wool
 - is pH neutral
 - is explicitly recommended for cleaning carpets and rugs
 - leaves no sticky residue
- Always follow the manufacturer's directions when using commercial products.
- Use a light, colourfast cotton cloth for the treatment of spots.
- Always work from the outer edge towards the centre to prevent spreading. Use only small quantities of spot removal agent. It's a good idea to replace the cotton cloth as soon as it is soiled.
- Carefully rinse the area with clean water and a sponge after having cleaned it.
- Do not soak the carpet pile.
- Afterwards, blot as dry as possible with clean towel.
- If necessary, always brush cut pile carpets in the direction of the pile.
- Do not use household cleaners such as soft soap, neutral soap, ammonia solution, turpentine, benzine or spot removal agents which are only recommended for textiles.